

## Projection Screens

1. 2 year parts and labor warranty from purchase date on Severtson Projection Screens shown on [severtson-screens.com](http://severtson-screens.com). Other Severtson Projection Screens do not carry the same warranty.
  2. Each party responsible for one way shipping during the warranty period.
  3. Do not attempt to obtain warranty service for anything else besides manufacturers defects. Severtson Corporation's products are made to last many years. Warranty service is rarely needed.
  4. A Warranty Authorization number will be issued to authorize a return for warranty repair or replacement.
  5. Severtson Corporation must receive the defective unit before replacing or repairing the defective unit.
  6. Severtson Corporation will send out the repaired or a replacement unit to the customer by ground service.
  7. Do not return any unauthorized items to Severtson Corporation. The shipment will be refused at your expense.
  8. The Warranty Authorization number must be written on the original shipping box.
  9. Warranty Authorization numbers are valid for 30 days from the issue date.
  10. Missing Parts must be reported by 7 days of delivery date. If reported after 7 days the customer must pay shipping fees. If reported after 30 days of delivery the customer must pay for the parts and shipping fees.
  11. Severtson Corporation does supply parts for all projection screens. If you need to purchase a part please take a digital picture and email it to [sales@severtsonscreens.com](mailto:sales@severtsonscreens.com). Severtson Corporation will reply with the part price and shipping cost.
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