



Warranty

Projection Screens

- 01.** 2 year parts and labor warranty from purchase date on Severtson Projection Screens shown on severtsonscreens.com. Other Severtson Projection Screens do not carry the same warranty.
- 02.** Each party responsible for one way shipping during the warranty period.
- 03.** Do not attempt to obtain warranty service for anything else besides manufacturers defects. Severtson Corporation's products are made to last many years. Warranty service is rarely needed.
- 04.** A Warranty Authorization number will be issued to authorize a return for warranty repair or replacement.
- 05.** Severtson Corporation must receive the defective unit before replacing or repairing the defective unit.
- 06.** Severtson Corporation will send out the repaired or a replacement unit to the customer by ground service.
- 07.** Do not return any unauthorized items to Severtson Corporation. The shipment will be refused at your expense.
- 08.** The Warranty Authorization number must be written on the original shipping box.
- 09.** Warranty Authorization numbers are valid for 30 days from the issue date.
- 10.** Missing Parts must be reported by 7 days of delivery date. If reported after 7 days the customer must pay shipping fees. If reported after 30 days of delivery the customer must pay for the parts and shipping fees.
- 11.** Severtson Corporation does supply parts for all projection screens. If you need to purchase a part please take a digital picture and email it to sales@severtsonscreens.com. Severtson Corporation will reply with the part price and shipping cost.